

PRODUCT CATALOGUE 2010

JABRA GO™ 6400 SERIES HEADSET USERS SAY:

"Ease of use, making it seamless to transition from using your mobile phone to using a phone in your office is compelling"

Scott Carrothers, CEO, Corporate Telecom Services

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EIGHT GOOD REASONS TO INVEST IN A JABRA HEADSET SOLUTION



PRODUCTIVITY

Experience the freedom and increased efficiency from hands-free communication. With a headset you can continue working productively, while talking with both hands free. Complete multiple tasks quickly and easily, improving the speed of daily work.



DURABILITY

Choosing a high-quality Jabra headset gives you full reliability. It will not only save you in replacement costs, but you will also be spared downtime and repair hassles. Jabra headsets are built to last. Every headset is subject to extensive testing before launch, everything from cable flexing over boom arm rotations to acoustic tests. And our standards are as tough as our headsets.



COMFORT

Headsets with carefully adjusted acoustics, lightweight structures and ergonomic design plus a selection of wearing styles to match the needs of any user makes it easier and more comfortable to make and take calls at work. A headset provides comfort and helps to avoid aching muscles and neck strain from cradling the telephone handset between head and shoulder.



SOUND CLARITY

Experience consistently superior call sound clarity with Jabra headsets that incorporate the finest in acoustic technology. All headsets feature PeakStop[™] technology. Combined with noise-canceling microphones this ensures that you hear and are heard clearly.



MOBILITY AND RANGE

Enjoy freedom of movement with our wireless headsets offering an unparalleled office range of up to 150 meters. Untie yourself from the limitations of traditional office telephones. Create a more efficient workspace where you can talk and still walk around effortlessly gathering information.



TALK TIME

All Jabra wireless headsets provide day-long talk time with the headset charging in the base between calls. All models in the Jabra GN9300e Series offer interchangeable batteries as an accessory, which enable unlimited talk time, keeping you connected around the clock.



SECURITY

All Jabra wireless office headsets digitally encrypt the signal between headset and base. This guarantees conversation confidentiality where you can talk freely, confident that the only people listening in are the ones you're talking to.



CONFERENCE CALLS

The Jabra GN9350e and the Jabra PRO[™] 9470 offer the optimal solution for conference calling. Up to four people can take part in a wireless conference call by docking their headsets in the base of the caller, and continue to talk with clarity from anywhere in the office environment.

WHY JABRA HEADSET?

ALLIANCE PARTNERS

GN Netcom's Strategic Alliance programs ensure compatibility with Jabra headsets and office and contact center communication and collaboration products. By co-developing integrated solutions with Key Strategic Alliances, we deliver the best and most value-added user experience in the headset industry. This also provides access to the Alliance Partner's Sales & Marketing teams for integrated go to market initiatives. GN Netcom is an active member of the partner programs of the leading telephony providers including Aastra, Alcatel-Lucent, Avaya, Cisco, IBM, Microsoft, Nortel, Polycom and Siemens.



JABRA PC SUITE

STAY UPDATED AT ALL TIME

The Jabra PC Suite allows you to update your Jabra solution with the latest firmware. A firmware update will typically include new or improved functionality and error fixes. A firmware update is recommended if you experience problems with your Jabra device.

BE IN TOUCH WITH YOUR HEADSET

Jabra PC Suite includes a Control Center that allows you to manage and configure your Jabra headset from your PC.

SOFTPHONES COMPATIBILITY

The Jabra PC Suite includes interfaces and drivers for a range of PC UC and softphones.

Find out more at www.jabra.com/pcsuite

ECO DESIGN

Through the Jabra[®] brand, GN Netcom is a world leader in innovative headset solutions. Therefore it's natural to set standards when it comes to environmental responsibility as well. GN Netcom has introduced a Global Green Product Policy based on a 6-step approach; the new ecoDesign policy not only includes national regulatory environmental requirements that reduce or elimnate harmful materials, but also includes designing products for high recovery, recycle rates and reduced energy consumption. Our ecofriendly approach helps to reduce GN Netcom's carbon footprint and is summed up in:



AWARD-WINNING HEADSETS

As the innovative leader in headset solutions Jabra received Frost & Sullivan's prestigious 2009 Customer Value Enhancement Award in the Enterprise Headset Market World category. The award is presented each year to the company that has demonstrated excellence in implementing strategies that proactively create value for its customers with a focus on improving the return on the investment that customers make in its services or products.



Read more about Jabra headset awards at www.jabra.com

CHOOSE THE RIGHT HEADSET

To maximise the advantages of investing in a headset, potential users should consider individual staff requirements. It may be useful to use a variety of headsets in one company, for example, depending on the particular activity and the particular working environment and phone type involved. Four steps is all it takes to simplify the purchase decision and discover the best combination of headset option for you and your business.

WHERE DO YOU USE YOUR HEADSET?



DESK CENTRIC

Wants a headset primarily for use with traditional desk phone or PC softphone.

Desk centric – office professionals and contact center agents who spend most of the time in the office on the phone. Needs to work hands-free during calls to perform. Uses desk phone and/or PC softphone in the office. Products need to comply with the requirements of the traditional office user in terms of audio quality, durability and wearing comfort.



OFFICE CENTRIC

Wants a headset primarily for office use.

Corridor Warriors – professionals who spend more time in the office than on the road. They need to work around the office to perform. Uses the desk phone at the office along side with the mobile phone and occasionally PC softphone. Products need to comply with the requirements of the traditional office user in terms of audio quality, usability, wearing comfort and range.



MOBILE CENTRIC Wants a headset primarily for mobile use.

Mobile Warriors – professionals spend more time on the road than in the office. They need to be able to work anywhere to perform. Uses the headset in the office as well as outside of the office, primary phone is the mobile phone. Products need to comply with the requirements of the advanced mobile user in terms of mobility, usability and design.

PHONE TYPE

COMMUNICATIONS MEDIUM INVOLVED

In order to secure your headset solution is integrated with your phone system please consider which connectivity needs you have. Feel free to contact your Jabra reseller for advice.



CONNECTION TO A TELEPHONE LAND LINE (DESK TELE-PHONE)

Narrowband headsets. The headset can be connected to the telephone in several different ways.



CONNECTION TO A PC VIA USB

Headsets equipped with a USB plug can be connected to a PC very easily.



CONNECTION TO AN IP HARD PHONE (DESK TELEPHONE)

Wideband headsets are capable of direct connection to an IP telephone via a QD plug and support a frequency bandwidth from 150 to 6,800 Hz.



CONNECTION TO A MOBILE PHONE

These *Bluetooth*[®] headsets can be linked to a *Bluetooth*[®]compatible mobile phone by wireless connection, enabling the user to take and finish calls directly on the headset.



UC READY

SIMULTANEOUS CONNECTION TO SEVERAL END DEVICES

Some headsets can be connected to several different telephones simultaneously, enabling the user, for example, to accept calls to the landline over the mobile.

COMPLIANCE WITH UC SPECIFICATIONS

All models offer wideband audio and are equipped with an USB plug; most models offer special functions available via the UC provider.

NOISE

Office environments can be very quite. But more often they are noisy. Therefore Jabra has developed a range of microphones for professional users: Omnidirectional for the fairly quite office. For the noisy environments noise cancelling, ultra noise cancelling to Noise Blackout[™] microphones provide an effective shield against noise in the surroundings.

To get started consider the level of back ground noise in your office.



QUIET

Traditional, single-office environment with low to no back ground noise



MODERATELY NOISY

Shared office or open office environment where back ground noise is present



NOISY

Very noise environments typically customer services or contact center environments where back ground noise will interfere with your calls

Most Jabra Series come with more than one microphone type. In the following the best noise-cancelling option is indicated. For full overview go to page 27.

MONO / DUO

WANT SOUND IN ONE OR BOTH EARS?

Do you want to listen to sound through one ear or two? Do you want stereo sound, or is mono sufficient?



SOUND IN ONE EAR - MONO

- Ideal if you like to be aware of what's going on around you during a phone call



SOUND IN BOTH EARS - DUO

 Ideal if you only want to hear the caller's voice and want to close out surrounding noise

For more help to find your right headset go to www.jabra.com

JABRA HEADSET USERS SAY:

"The Jabra BIZ 2400 headset is fantastic! The sound quality is great and it is very comfortable to wear during long conference calls. Working from home means noisy distractions, so the dual headset is a necessary bonus. I really like the style and it's comfortable for all day wearing too."

Doug Green, Strategic Account Manager, Frost & Sullivan

CORDED HEADSETS

10X BETTER

- THE ULTIMATE CORDED USER EXPERIENCE
- Hi-Fi audio quality with Neodymium speakers
- Gold contacts for crystal-clear voice transmission
- Break-proof FreeSpin boom with 360-degree-plus rotation
- Surgical steel details for maximum strength
- Ultra-strong Kevlar-reinforced cord
- Bluetooth[®] connection for mobile phone (USB only)
- 3-Year warranty



JABRA BIZ[™] 2400

SERIES

DESIGNED TO PERFORM BUILT TO LAST

- Robust design for day-after-day durability
- Large ear-cushions for extra comfort
- Noise-cancelling microphone
- Optional wideband sound
- USB or QD connectivity





SIMPLE TO USE. VALUE-LINE SOLUTION

- Optimized for the cost-conscious contact center
- Lightweight, sturdy design and professional quality
- Noise-canceling microphone for noisy environments
- USB or QD connectivity



JABRA GN1900

SERIES



MAKING UC DEPLOYMENT EASY

JABRA BIZ™ 620 SERIES

- Simple, value for money professional corded headset solution for Unified Communications
- Plug -and-play with leading UC clients
- VoIP in full wideband quality for clearer calls
- Answer/end calls and adjust volume directly from the headset
- Enhance productivity by leaving your hands free to use your PC
- Noise canceling microphone eliminates background noise
- Enhanced durability





AUDIO ENHANCERS

GREAT SOUND QUALITY. DIGITAL ACOUSTIC PROTECTION.

- The first headset amplifier solution using DSP for reducing noise on incoming calls
- Unsurpassed digital protection against sudden volume peaks
- Automatically keeps incoming volume at user defined level
- Works with virtually any desk phone
- Improved software for better user experience



JABBA GN8210

SIMPLE CONNECTIVITY. GREATER CONVENIENCE

- Works with most desk phones including IP hard phones
- Microphone amplification to boost transmit levels when connecting to low transmit volume phone systems
- Simple slide adjustment for easy setup
- Standard Quick Disconnect plug to headset





ENHANCED SOUND. BETTER ACOUSTIC PROTECTION

- The Multi-Purpose Amplifier improves usability and adds safety to your headset
- Wide range of built-in features
- Connects easily to your telephone

SIMPLE CONNECTIVITY.

- Compatible suitable for use with almost any type of telephone
- Variant for use with both traditional telephony and PC-based IP telephony (GN8050)

CONVENIENT NOISE-AT-WORK

Noise-at-work legislation through Jabra PC Suite

Microphone amplification when required

Safeguards your hearing and helps comply with the strict

Works with most desk phones including IP hard phones



JABRA GN8000

FUTURE-PROOF SOFTPHONE AND **BLUETOOTH®** ADAPTER WITH INLINE CALL CONTROLS

- Programmable buttons for individual preference
- Safeguards your hearing and helps comply with the strict Noise-at-work legislation through Jabra PC Suite
- High quality sound through DSP
- Professional quality and design
- Fits all corded Jabra QD headsets
- Easy and simple to setup with the Jabra PC Suite
- Bluetooth[®] connection to mobile phone

JABRA LINK[™] 280

USB

USB



FUTURE-PROOF SOFTPHONE ADAPTER FOR CORDED HEADSETS

- Plug & Play with no software to install
- Safeguards your hearing and helps comply with the strict Noise-at-work legislation through Jabra PC Suite
- High quality sound through DSP
- Noise filtering feature for cleaner, distortion-free and smooth audio stream
- Professional quality and design
- Fits all corded Jabra QD headsets



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Simple 8-position slide adjustment means no need for a user manual (QD to RJ9 variant only)

COMPLIANCE



JABRA GN1220



JABRA HEADSET USERS SAY:

"Like a lot of professionals, I rely on my *Bluetooth*" device to stay connected. The M5390 USB has a very good sound quality, fits well in my ear, but most of all is easy to set up and use. It has increased my productivity and confidence while on my cell-phone."

Andrew Plunkett, Director of Programs & Services, Sales Performance International

WIRELESS HEADSETS

STAY IN TOUCH AROUND THE OFFICE

- ONE HEADSET FOR ALL YOUR PHONES
- Touch screen & touch sensors for easy call control
- Triple Multiuse connectivity: desk phone, softphone and mobile phone
- Easy installation with SmartSetup wizard
- Superior sound and Noise Blackout™
- Choice of 3 wearing styles for greater comfort
- Up to 150 m wireless range
- Future-proof investment through feature upgrades via Jabra PC Suite





STAY IN TOUCH WHEREVER YOU GO

- ONE HEADSET FOR ALL YOUR PHONES
- Touch screen & touch sensors for easy call control
- Triple Multiuse connectivity: mobile phone, softphone and desk phone
- Easy installation with SmartSetup wizard
- Superior sound and Noise Blackout™
- Choice of 3 wearing styles for greater comfort
- Up to 100m wireless *Bluetooth®* range (25m for mobile phone)
- Future-proof investment through feature upgrades via Jabra PC Suite



JABRA GO™ 6400 SERIES



WIRELESS HEADSET

STYLE AND SUPERIOR SOUND. WIRELESS DESK AND IP TELEPHONY

- Dual functionality for traditional and IP calls with Jabra GN9350e
- WiFi-friendly interference-free DECT technology
- Noise-canceling microphone and wind noise reduction
- Enhanced sound & protection with DSP and IntelliTone™
- Increased range up to 120 meters
- Three wearing styles: headband, earhook and neckband
- Wideband sound for IP calls



JABRA GN9300

SERIES

OUTSTANDING CLARITY. EXCEPTIONAL WIRELESS BANGE

- Great for open, loud office environments
- Choice of noise-canceling microphone for reduced background noise and crystal-clear calls
- Wireless range up to 150 meters
- Choice of mono or duo earpieces
- Multi-unit conferencing capability
- Multi-layered security system for secure conversations



JABRA GN9120 SERIES



WIRELESS FREEDOM AND WIDEBAND SOUND

- Connects simultaneously to mobile phones and PC softphones (via the enclosed PC USB *Bluetooth*[®] adapter)
- Up to 70 meters wireless range (*Bluetooth*[®] Class 1) between USB *Bluetooth*[®] adapter and headset
- True wideband audio when used with USB *Bluetooth®* adapter and softphone
- For optimum call clarity in loud surroundings, the microphone is placed close to the users' mouth and features noise canceling technology through DSP
- Up to 6 hours talk time, 60 hours stand by
- The Jabra A335w wideband USB *Bluetooth^e* adapter and USB travel charger included in the pack!
- Including two wearing styles: Earhook and headband
- Great features at an affordable price



REMOTE CALL CONTROL

JABRA GN1000 SERIES

To get remote call control you either need a EHS cable or a mechanical Jabra GN1000 solution. With a Jabra GN1000 you are able to answer and end calls.

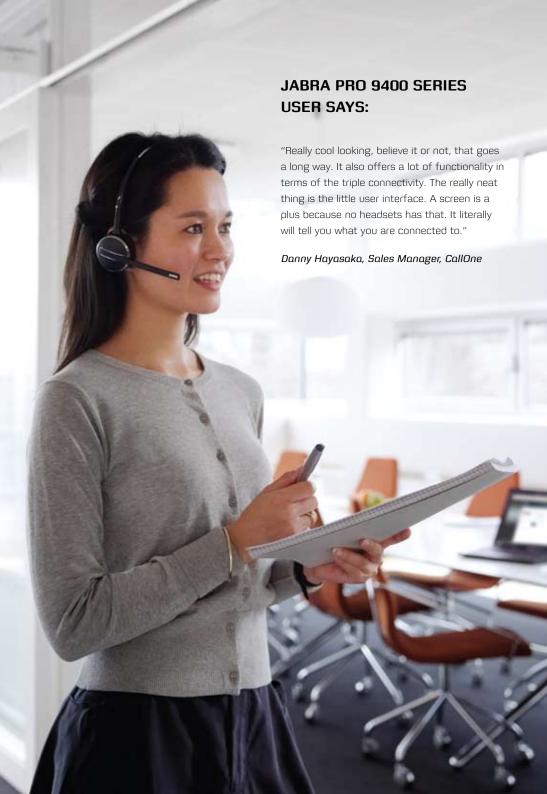
The EHS adapter allows you to:

- Hear ring tones
- Answer and end calls (up to 150 meters away from your desk)
- Adjust the volume
- Mute the call





JABRA M5390 USB



STAY IN TOUCH AROUND THE OFFICE

- ONE HEADSET FOR ALL YOUR PHONES
- Touch screen & touch sensors for optimum call control
- Triple Multiuse connectivity: desk phone, softphone and mobile phone
- Easy installation with SmartSetup wizard
- Wideband sound and Digital Signal Processing for clearer calls
- Dual microphone Noise Blackout™
- Choice of 3 wearing styles for greater comfort
- Up to 150 meters wireless range



STAY IN TOUCH AROUND THE OFFICE

- ONE HEADSET FOR YOUR DESK AND SOFTPHONE
- Multiuse connectivity: desk and softphone
- Touch screen base with SmartSetup wizard
- Noise-canceling microphone and Digital Signal Processing
- Wideband sound (150 Hz 6,800 Hz)
- Full hearing protection with Jabra SafeTone
- Up to 150 meters wireless range
- Minimal energy-consumption with Jabra IntelliPower
- Choice of Mono/Duo versions
- Up to 10 hours talk time



JABRA PRO[™] 9470





JABRA PRO[™] 9460

STAY IN TOUCH WHEREVER YOU GO

- ONE HEADSET FOR ALL YOUR PHONES
- Touch screen & touch sensors for easy call control
- Triple Multiuse connectivity: mobile phone, softphone and desk phone
- Easy installation with SmartSetup wizard
- Superior sound and Noise Blackout™
- Choice of 3 wearing styles for greater comfort
- Up to 100m wireless *Bluetooth®* range (25m for mobile phone)
- Future-proof investment through feature upgrades via Jabra PC Suite



STAY IN TOUCH WHEREVER YOU GO

- JABRA GO™ 6430
- ONE HEADSET FOR YOUR MOBILE AND SOFTPHONE
- Optimized for field staff/road warriors
- 2 x connectivity: mobile and softphone
- Travel charger and USB *Bluetooth®* adapter included
- Low energy consumption with Jabra IntelliPower



JABRA GO™ 6470



STYLE AND SUPERIOR SOUND. WIRELESS DESK AND IP TELEPHONY

- Future-proof investment: single headset for traditional telephony and leading UC clients without any additional software needed including drivers
- Revolutionary wideband sound quality of up to 6,800Hz (TIA-920 compliant)
- DSP and IntelliTone™ for superb sound quality and greater hearing protection
- Safeguards your hearing and helps comply with the strict Noise-at-work legislation
- Up to 120 meters of wireless freedom for higher productivity and comfort
- Up to 9 hours talk time without recharging; optional hot-swappable battery
- Intuitive to use with LCD display for easy set-up of personal sound preferences
- Multi-unit conferencing capability

SUPERIOR SOUND AND COMFORT. WIRELESS IP TELEPHONY

- Revolutionary rich wideband sound quality for IP telephony
- Extra clarity of speech with enhanced wind noise reduction
- Greater freedom of movement with increased range up to 120 meters
- Individual comfort with choice of wearing styles with soft and comfortable earpiece materials
- Exceptional ease of setup and use
- Full confidentiality with advanced digital encryption
- Sleek and stylish, modern design
- Up to 6 hours talk time without recharging
- Also available in a version optimized for Microsoft Office Communicator 2007

JABRA GN9350e





JABRA GN9330e USB





WIRELESS FREEDOM AND WIDEBAND SOUND

JABRA M5390 USB

- Connects simultaneously to mobile phones and PC softphones (via the enclosed PC USB *Bluetooth®* adapter)
- Up to 70 meters wireless range (*Bluetooth*[®] Class 1) between USB Bluetooth® adapter and headset
- True wideband audio when used with USB Bluetooth® adapter and softphone
- For optimum call clarity in loud surroundings, the microphone is placed close to the users' mouth and features noise canceling technology through DSP
- Up to 6 hours talk time, 60 hours stand by
- The Jabra A335w wideband USB **Bluetooth**® adapter and USB travel charger included in the pack!
- Including two wearing styles: Earhook and headband -
- Great features at an affordable price



JABRA BIZ[™] 2400

USB

DESIGNED TO PERFORM. BUILT TO LAST

- Robust design for day-after-day durability
- Large ear-cushions for extra comfort
- Noise-cancelling microphone
- Optional wideband sound
- USB or QD connectivity
- Hard-wired USB for PC-based IP telephony
- Lightweight for exceptional comfort and day-after-day durability





SIMPLE TO USE. VALUE-LINE SOLUTION

- Lightweight, sturdy design and professional quality
- Plug and play USB solution with wideband sound
- Noise-canceling microphone for noisy environments
- Choice of mono or duo for individual optimization



JABRA GN1900

USB



- Optimized for the cost-conscious contact center

- **10X BETTER**
 - Hi-fi audio quality with Neodymium speakers
 - Gold contacts for crystal-clear voice transmission
 - Improved noise-canceling
 - Break-proof boom with 360-degree-plus rotation
 - Surgical steel details for maximum strength
 - Ultra-strong Kevlar-reinforced cord
 - Safeguards your hearing and helps comply with the strict Noise-at-work legislation through Jabra PC Suite
 - USB toggle wheel and programmable softbuttons
 - Bluetooth[®] connection for mobile phone
 - 3-Year warranty



BEST VALUE PROFESSIONAL HEADSET FOR ENHANCED UC EXPERIENCES

- Simple, value for money professional corded headset solution for Unified Communications
- Plug-and-play with Microsoft Office Communicator
- VoIP in full wideband quality for clearer calls
- Answer/end calls and adjust volume directly from the headset
- Enhance productivity by leaving your hands free to use your PC
- Noise canceling microphone eliminates background noise
- Enhanced durability



PLUG & PLAY USB HANDSET SOLUTION OPTIMIZED FOR

- UNIFIED COMMUNICATIONS
 True wideband audio performance for professional
- sound quality
- Intuitive, plug-and-play usability
- Dedicated answer/end and mute buttons for seamless integration with leading Unified Communications applications
- LCD display showing numbers dialed





HEADSET COMPARISON GUIDE

	Jabra BIZ™ 2400	Jabra BIZ™ 2400 USB	Jabra GN2000	Jabra GN2000 USB	Jabra GN1900	Jabra GN1900 USB	Jabra BIZ™ 620 USB	Jabra PRO TM 9470	Jabra PRO™ 9460	Jabra PRO™ 9460 Duo	Jabra GO™ 6470	Jabra GO ^{tt} 6430	Jabra GN9350e	Jabra GN9330e	Jabra GN9330e USB	Jabra GN9120 Flex	Jabra GN9120 Micro	Jabra GN9120 Midi	Jabra GN9120 Duo	Jabra M5390 USB	Jabra DIAL™ 520 OC
CATEGORY																					
Headset for desk phones	٠		•		•			٠	•	٠	٠		•	٠		٠	٠	٠	٠		
Headset for IP wideband hardphone	٠		•					٠	•	٠	٠		•			٠	٠	٠	٠		
Headset for PC applications		•		٠		٠	•	٠	•	٠	•	•	•		•					•	•
Headset for mobile telephony		•						٠			•	•								٠	
MOBILITY																					
Corded	•	٠	•	•	•	٠	٠														•
Wireless								•	•	٠	•	•	•	٠	•	٠	٠	٠	٠	٠	
Multiuse		٠						•	•	٠	•	•	•							٠	
SOUND EXPERIENCE																					
Noisy	•									٠									٠		
Moderately noisy	•	٠	•	•	•	٠	•	•	•	٠	٠	•	•	٠	•	٠	•	•	٠		
Quiet	•	٠	•					٠	•	٠	•	•	•	٠	•	•	•	٠	٠	•	•
Sound in one ear	•		•	•	•	٠	•	•	•		٠	•	•	٠	•	٠	•	•		•	•
Sound in both ears	٠	٠	•	•	•	٠	٠			٠									٠		
WEARING STYLE																					
Headband	٠	٠	٠	•	٠	•	•	•	•	٠	٠		•	٠	•	٠	٠	•	٠	٠	
Earhook	•							•	•		•	٠	•	٠	•	٠	•	•		٠	
Earloop																					
Neckband	٠							•					٠								
Interchangeable 2 in 1									٠		٠			٠	•	٠	٠	٠		٠	
Interchangeable 3 in 1	٠							•		İ		İ	•	İ							
In the ear											•	•									
Handset																					٠

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ABOUT GN NETCOM

Through its Jabra brand, GN Netcom is a world leader in innovative headset solutions. With around 900 employees and sales offices around the world, GN Netcom develops, manufactures and markets a broad range of wireless headsets and speakerphones for mobile users and both wireless and corded headsets for contact centre and office-based users. GN Netcom's business activities also include its original equipment manufacturing (OEM) business. GN Netcom is a subsidiary of GN Store Nord A/S.



JABRA® IS A REGISTERED TRADEMARK OF GN NETCOM A/S

WWW.JABRA.COM

